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June 20, 2019

Mr. Dan O'Malley General Manager Maritime Conference Center 692 Maritime Blvd Linthicum Heights, MD USA 21090

Dear Mr. O'Malley,

We would like to commend your excellent staff on the high level of service they provided to our IATSE Leadership Development Week training last month.

Jill Porter is always a pleasure to work with, and Crystal Moulden, the Conference Director, handled both the advance work and the on-site work with great hospitality, thoroughness, and expertise. This was one of the largest trainings we have presented and knowing that the logistics of the week were in her capable hands made our jobs infinitely easier.

A couple of our guests, had to deal with personal emergencies during their stay, and John Krikorian handled these situations with remarkable sensitivity and professionalism. Rock and Jaime on the day shift and Thom and Ernest on the evening shift were all excellent. Ernest was especially patient and helpful and was right there whenever we needed anything, from moving tables and chairs to adjusting the room temperature. The workers in the dining room and at the front desk, as always, were friendly and thoughtful and we could see that they take pride in doing their job well.

Having your staff behind us made everything about planning and running the training a pleasure and because of them, we would highly recommend The Maritime Conference Center to anyone hosting a meeting and hope to return someday ourselves. Many thanks to you and your staff for your excellent work.

Sincerely,

Patricia A. White International Trustee

Director Education and Training

Robyn Cavanagh

Assistant Director Education and Training

Jennifer Halpern

Education Outreach Coordinator

cc: Jill Porter, Assistant Director of Sales

Crystal Moulden, Conference Director John Krikorian, Director of Operations

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