



# MARITIME

CONFERENCE CENTER

## Hospitality Focused, Technology Driven™

### ENHANCED CLEANING PROTOCOLS

Together with our partner, My Cleaning Service, MCC has developed plans and protocols to enhance our service, safety and cleanliness standards for our guests.

This includes additional sanitation and cleaning routines of all guest rooms and high-touch areas and equipment. A safety seal placed on your guestroom door will indicate it has been cleaned, sanitized and sealed for your safety. All staff are required to wear masks at all times, as well as gloves when appropriate. We have installed additional hand sanitizer stations throughout our property, including at every entrance.



In addition, My Cleaning Service is implementing their new MY CLEANING PROMISE program to provide a unified guideline for cleaning and disinfection across all the spaces they clean. The

program is My Cleaning's initiative to ensure a safer environment within three categories: HEALTHY, CLEAN and PROTECTED.

### GUEST ROOM PROTOCOLS

- In an effort to limit contact with staff, and in lieu of daily cleaning service, we will provide service upon request.
- Temporarily removed certain common guest room items as a precautionary measure.
- Our impeccable cleaning standards are enhanced by high-tech solutions such as electrostatic foggers, combined with vigorous inspection and a 'cleanliness seal' in between guest stays.

### GENERAL HOTEL PROTOCOLS

- Areas of close contact, such as our Front Desk and Conference Services Department, will have an additional layer of protection provided by acrylic partitions.
- Common area furnishings arranged to promote physical distancing while encouraging social interaction.
- Contactless payment terminals installed at Front Desk, Bar, Store & Conference Services.
- Use of leading-edge "Smart Anti-Microbial Coating" product capable of extended protection for high touch surfaces.

**Updated 5.27.2020, check our COVID-19 Resource Center on [mccbwi.org](http://mccbwi.org) often for the latest information.**